## 2020 GUIDE TO

**Private Home Care Services** 

## Boston & Northeastern Massachusetts Edition

A Directory of Agencies Serving Essex, Middlesex, & Suffolk Counties + Brookline



Nicole Geddes, 2019 Co-Clinician of the Year Aberdeen Home Care



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#### 2020 Guide To Private Care Services

#### **Boston-North Edition**



#### Published By:

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#### **Cover Image:**

Nicole Geddes, 2019 Co-Clinician of the Year Aberdeen Home Care

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### **Introduction**

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	Essex (Lynn, Lawrence, Haverhill, Peabody)
III.	Alphabetical Profiles of Agenciespp. 16-45

#### **About This Directory**

This book is one of three regional editions of the 2020 Guide to Private Home Care Services, a directory published by the Home Care Alliance of Massachusetts. It is designed to introduce families in Northeastern Massachusetts and Boston to private home care services and help them select the best agency to meet their needs.

This introduction describes what private home care is, how to pay for it, what various forms of accreditation and certification mean, and how to select an agency. The county-by-county section that begins on page 7 sorts agencies geographically, gives some basic information about each, and provides a cross-reference to their full profiles beginning on page 16. In all, this directory lists a total of 82 home care agencies.

Additional copies of this directory – as well as its regional counterparts – are available at *no charge* at <a href="https://www.thinkhomecare.org/directories">www.thinkhomecare.org/directories</a> or by calling (617) 482-8830. Those who make regular home care referrals might also consider our full directory, the *Home Health Resource Directory*. A searchable version of this information is available online at <a href="https://www.thinkhomecare.org/agencies">www.thinkhomecare.org/agencies</a>.

#### **Think Home Care!**

Many people find they need help maintaining their independence in their later years. Though families and friends are often the first source of assistance, additional help is sometimes necessary. In that situation, local home care agencies can be true allies.

Every day in Massachusetts, home care agencies help tens of thousands of people live safely – and better – at home. Their compassionate and

professional approach supports family and friends, respects client wishes, ensures privacy, and increases independence and safety.

Though health insurance and public programs like Medicare and Medicaid often pay for home care following hospitalizations or during acute illnesses, they do *not* cover chronic or supportive home care services. Private care agencies, however, specialize in these situations.

#### **What Is Home Care?**

Given the option, most people prefer to be cared for in the comfort and dignity of their own homes. Fortunately, many types of care that were once only available in professional facilities can now be done at home. Home care – both in its medical and non-medical forms – is now an essential component of our health and long-term-care sectors, quietly serving millions of Americans at home, where they most want to be.

Formal home care started here in Massachusetts when public health nurses began travelling to patients' homes to care for the sick, instruct families, and comfort the dying. Though home care continues to provide these services, changing family dynamics, new client needs, and technological advances have expanded its repertoire.

Today, home care encompasses a wide array of services but – at its core – always involves aides, therapists, and nurses providing care and assistance in clients' residences. Depending on the situation, home care can include everything from occasional help with household chores, to daily help with dressing and bathing, to around-the-clock medical care.

For example, some people use home care briefly to recover from injuries or hospitalizations. Others use it to supplement services from assisted living or retirement communities. Still others use it to remain healthy and independent at home, despite chronic illness or diminished capabilities. In all these situations, good home care recognizes that each client requires an individualized care plan. Services vary, but the objective is always to support independence and allow the client to remain at home.

#### How Do I Assess My Needs?

It's best to determine what kind of care you need before beginning your search. Do you need skilled care from a nurse or a therapist? How about personal care services, such as help with bathing and dressing? Are there mental health issues? Does your home need to be made safer and more accessible? How often – and for how long – will you need care? Is your situation likely to change in the near future? Once you've identified your needs, it's much easier to select an agency to meet them.

Home care agencies have staff with expertise in assessing client needs and developing plans of care, usually at no charge. These professionals can also help you negotiate the maze of care resources and effectively communicate your needs to physicians, hospital staff, and nursing home managers. When appropriate, they can also help emotionally resistant clients understand and accept services.

Depending on your scope of need, a client or family may also want to work with an independent Aging Life Care Professional or geriatric care manager. These trained professionals can assess needs, find resources, and monitor services. A full list of Aging Life Care Professionals in the region is available at <a href="https://www.aginglifecarene.org">www.aginglifecarene.org</a>.

The state's Aging Service Access Point (ASAP) network is also a good resource. ASAPs are publicly-funded, local organizations that provide information and referrals for a range of elder services. Information is available at (800) AGE-INFO, or by visiting <a href="https://www.800ageinfo.com">www.800ageinfo.com</a>.

#### **Third: Explore Payment Options**

The simplest way to pay for home care is to do so privately; i.e., out of pocket, as you would for any other service. This affordable option maximizes your flexibility and control over your care without requiring you to coordinate with third parties. All of the agencies listed in this directory accept private payment and will work with you to coordinate arrangements and billing.

However, government programs and private insurance will pay for home care under specific circumstances:

**Medicare** covers home care when the client: 1) Cannot leave home without physical assistance; 2) Is under a physician's care; and 3) Requires skilled nursing or therapy services. **MassHealth**, the state's **Medicaid** program, covers home health for low-income individuals under similar requirements.

The Massachusetts Home Care program provides state-funded, non-medical services to elders and disabled individuals who meet certain financial guidelines. These services enable elders to remain in their homes and target those at risk of needing nursing home care. They can be accessed through the ASAPs mentioned above.

**Commercial health insurance** typically covers some home care services when a person is recovering from injury, surgery, or temporary illness, but generally does *not* pay for chronic conditions. Benefits vary from plan to plan and usually contain a

cost-sharing provision. Check your policy and insurer for details on coverage requirements, benefits, co-payments, and deductibles.

Long-term care (LTC) insurance policies almost always cover home care as an alternative to nursing homes. The benefits under these policies are usually capped at a certain dollar level per day, week, or month; as always, check your policy. This directory's county-by-county cross-reference indicates which agencies accept most LTC insurances.

#### Fourth: Know About Agency Accreditation

While most states offer a specific license for private pay home care agencies, Massachusetts does not. In order to establish quality standards and help consumers make informed choices, the Alliance created an Agency Accreditation Program with standards similar to those for licensure in most other states.

The accreditation program includes fifteen standards relating to: Client rights, privacy, and complaint procedures; Protections against abuse; Fair employment practices; Caregiver background screening; Competency, training, and supervision; Insurance coverage; and Compliance with all applicable federal, state, and local laws.

The Alliance *only* accredits agencies that meet or exceed all fifteen standards. Look for the round accreditation logo throughout the Agencies section that begins on page 16.

Accreditation is not the only indicator of an agency's competence. All Medicare certified agencies, for instance, must meet strict standards established by the federal government. To learn more, about the Accreditation Program, visit <a href="https://www.thinkhomecare.org/accreditation">www.thinkhomecare.org/accreditation</a>.

#### Fifth: Find & Interview Agencies

Use this directory to narrow your search to a handful of candidates. Next, review the remaining prospects' websites and consult with medical professionals as necessary. Finally, interview the finalists over the phone.

Agencies listed in this guide should answer all of the following questions:

Does the agency have literature describing its services, fees, and billing? If so, will they send you copies?
Does the agency work with the client to develop a written plan of care or service contract? If so, how often is this plan updated?

	Does the agency directly employ its workers or are they independent contractors? (They should be directly employed.)
	Does the agency pay workers' compensation insurance and payroll taxes for its workers?
	Has the agency been accredited or certified by another organization?
	Does the agency provide a written list of client & family rights?
	How does the agency screen and evaluate their employees?
	Are caregivers, supervisors, and backup available 24/7/365?
	How does the agency investigate complaints and/or resolve conflicts between its staff and clients?
	Can the agency document that it carries professional & general liability insurance?
П	Will the agency provide a list of local references?

#### **About the Alliance**

The Home Care Alliance of Massachusetts, Inc. is a non-profit organization that promotes home care as an integral part of the health care system. The Alliance represents more than 160 agencies and is the definitive voice for home care in Massachusetts for more than 50 years.

The Alliance builds public awareness of home care, helping citizens of the Commonwealth understand the scope of services available and how to make wise health care choices. It monitors issues that affect the industry and fosters ongoing communication with government officials to ensure that oversight of home care is developed with industry input. It fosters cooperation among agencies and keeps them informed of regulatory and marketplace forces that affect them and their clients.

The Alliance's subsidiary – the Foundation for Home Health – provides educational programs, workshops, and online trainings for our members' staff. These programs sharpen clinical skills and help agencies function in an ever-changing and complex marketplace. To learn more about upcoming programs, visit <a href="https://www.thinkhomecare.org/education">www.thinkhomecare.org/education</a>.

For more about the Alliance, visit us at <a href="www.thinkhomecare.org">www.thinkhomecare.org</a>.



#### **Essex County**

Includes: Lynn, Lawrence, Haverhill, Peabody, Methuen, Salem, Beverly, etc.

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A	Able Home Care, LLC	🗸	(877) 225-3235	p. 17
A	All At Home Health Care	🗸 🗸	(617) 782-9900	p. 18
A	All Care Resources, Inc	///	(888) 801-8084	p. 18
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C	Caretenders		(888) 751-2273	p. 23
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k	Kind Senior Care	<b>/</b>	(978) 539-4777	p. 35

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Includes: Framingham, Marlborough, Natick, Hudson, Sudbury, Ashland, Hopkinton, etc.

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American Dream Homecare Agency		(774) 223-8801	p. 19
Anne Home Health Care, LLC		(857) 544-6694	p. 20
Around the Clock Home Healthcare	/	(855) 839-4663	p. 20

<sup>\*</sup> Ashland, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Sherborn, Sudbury, Wayland, & Weston. All others are considered in "Eastern Middlesex."

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#### **Eastern Middlesex**

Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc. Wilauce Wedicale Cert. Heriauce



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Includes: Cambridge, Lowell, Newton, Somerville, Waltham, Malden, Medford, etc.

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#### Suffolk + Brookline

Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline Alliance Accredit To Insulance



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Includes: Boston (all neighborhoods), Revere, Chelsea, Winthrop, & Brookline Hedicate Cest, The Translatice

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#### 24 Hours Home Care, Inc.

73 Lexington St., Ste. LL5, Newton, MA 02466

Email: office@24hourscare.com

Website: www.24hourshomecare.com

**Services:** Appointment Escorts, Chores & Cleaning, Companions, Homemaking,

Home Modification, Live-in Aides, Maternal-Child Support, Medical Social Work, Nursing, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Speech &

Language Therapy, Staffing, Telehealth Monitoring

Description: Private Care. CHAP Accredited. Offers medical home health care services

provided by competent, compassionate, professional CNAs & RNs.

Carefully assesses patient and family needs. Available for a few hours/week

to 24 hours/day.

#### **ABC Home Healthcare Professionals**

233 Albion St., Wakefield, MA 01880

Email: info@abchhp.com
Website: www.abchhp.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty

Nursing, Staffing

**Description:** *Private Care.* Family owned, managed by a nurse practitioner and geriatric

case managers. Provides 1-24 hour care, including live-ins and in-home

modification.

**Branches:** Gloucester: 281 East Main St., (978) 281-1001

Lawrence: 354 Merrickmack St., (781) 245-1880

#### Aberdeen Home Care, Inc.

8 Cherry St., Danvers, MA 01923

Email: joanne@aberdeenhomecareinc.com

Website: www.aberdeenhomecareinc.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Nursing, Pain Management, Personal Care/

Home Health Aides, Private Duty Nursing

Description: Private Care. Premier concierge provider of in-home private care. All nurses

are certified dementia practitioners. Nurse-owned and operated for 20 years. Superior staff selection and supervision. LTC approved.

#### Able Home Care, LLC

270 Union St., Ste. 201, Lynn, MA 01901

Email: onewalsh@msn.com

Website: www.ablehomecarellc.com

**Services:** ASAP Contractor, CWOCN, Intravenous Therapy, Nursing, Occupational

Therapy, Personal Care/Home Health Aides, Physical Therapy, Psychiatric

Nursing, Speech & Language Therapy

Description: Medicare Certified, Private Care. CHAP Accredited. Provides skilled

and psychiatric nursing, rehabilitative and support services. Medication

management.

**Branches:** Rockland: 55 Accord Place Dr., (877) 225-3235

#### Ace Medical Services, Inc.

90 Madison St., Ste. 600, Worcester, MA 01608

Email: info@acemedservices.com
Website: www.acemedservices.com

**Services:** Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions,

Homemaking, Intravenous Therapy, Live-in Aides, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language

Therapy

Description: Private Care. CHAP Accredited. A team of professionals providing the

highest quality home health care services to improve the lives of the elderly

and disabled, promising the philosophy of independent living.

#### **Advantage Home Health Care Services**

1778 Washington St., 7B, Stoughton, MA 02072

Email: mjryan@aol.com
Website: www.ahhcs.com

**Services:** Alzheimer's/Dementia Care, ASAP Contractor, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Nursing, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing,

Psychiatric Nursing, Staffing

Description: Medicare Certified, Private Care. A small agency, focusing on the patient

and the family. Strives on continuity of care, as well providing friendly and

trained staff.

#### All At Home Health Care

20 Linden St., Allston, MA 02134

Email: allathome29@gmail.com
Website: www.allathomehealth.com

**Services:** Alzheimer's/Dementia Care, ASAP Contractor, Chores & Cleaning,

Companions, Homemaking, Nursing, Occupational Therapy, Personal Care/

Home Health Aides, Physical Therapy, Psychiatric Nursing

Description: Medicare Certified, Private Care. CHAP Accredited. Providing quality

home health services including nursing, psych services, personal care,

PT/OT/ST, homemaking, and GAFC program.

**Branches:** Fall River: 292 N. Main St., (508) 617-9722

Lawrence: 599 Canal St., (617) 782-9900

#### All Care Resources, Inc. (All Care VNA & Hospice)

210 Market St., Lynn, MA 01901

Email: spotter@allcare.org
Website: www.allcare.org

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, ASAP

Contractor, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Live-in Aides, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Speech & Language

Therapy, Staffing

Description: Medicare Certified, Licensed Hospice, Private Care. All VNA &

hospice services available. Specialty programs: WOCN, CHF, diabetes management, falls risk, & Bridge to Hospice. AFC & Home MD visit services.

**Branches:** North Andover: 200 Sutton St., (781) 598-2454

#### **Always Best Care**

375 Concord Ave., Ste. 102, Belmont, MA 02478

Email: drobinson@abc-seniors.com

Website: www.alwaysbestcareboston.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides, Private Duty Nursing, Staffing

**Description:** *Private Care.* Specializes in personalized, non-med care for seniors who

wish to remain at home. With a team of 500+ CNAs, will guickly find you the

perfect caregiving solution with a schedule that works for you.

#### Always Here Home Care, Inc.

1 Church Ct., Boston, MA 02129

Phone: (877) 933-8884 Fax: (617) 206-9566

Email: bmartindale@alwaysherehomecare.com

Website: www.alwaysherehomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Palliative-Care, Personal Care/Home Health

Aides, Private Duty Nursing

Description: Private Care. Our mission: to provide compassionate, dedicated, respectful

care, individually tailored to a client's needs, allowing you & your loved one

continued living at home or in an assisted living facility.

#### Amada Senior Care - Boston MetroWest Suburban

980 Washington St, Ste. 210, Dedham, MA 02026

(617) 229-6567 Phone: Fax: (617) 229-6562

Email: lauralynn.m@amadaseniorcare.com Website: www.AmadaBostonMetroWest.com

Appointment Escorts, Chores & Cleaning, Companions, Homemaking, Services:

> Live-in Aides, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Veterans Affairs

Aide & Attendance

Description: Private Care. The Amada Difference: 24/7 In-home caregivers; long

term care insurance claims experts; VA benefits; remote family portal; complimentary assisted living/independent living/memory care search.

#### American Dream Homecare Agency LLC

33 Dover St., Brockton, MA 02301

(774) 223-8801 Phone: Fax: (774) 517-5466

Email: tavaresdonations69@gmail.com

Website: americandreamhca.com

Services: Alzheimer's/Dementia Care, ASAP Contractor, Chores & Cleaning,

> Companions, CWOCN, Homemaking, Home Modification, Hospice (Licensed), Intravenous Therapy, Live-in Aides, Maternal-Child Support, Nursing, Nutritionist, Pain Management, Personal Care/Home Health Aides, Private Duty Nursing, Staffing, Telehealth Monitoring, Veterans Affairs Aide

& Attendance

Description: Private Care. A local, non-medical agency built on integrity, love, kindness,

& compassion. Committed to the care of your loved one by providing the

services needed to improve their activities of daily living.





#### Anne Home Health Care, LLC

1078 Canterbury St., Roslindale, MA 02131

**Phone:** (857) 544-6694

Email: contact@annehomehealthcarellc.com

Website: www.annehomehealthcarellc.com

**Services:** Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides

Description: Private Care. A non-medical healthcare agency made possible by a

network of qualified personal care assistants. Our HHA and CNA have more

than 5 years' experience in the health field.

#### **Around the Clock Home Healthcare**

512 Main St., Ste. 203, Shrewsbury, MA 01545

Email: lindseyb@atchomehealthcare.com

Website: www.atchomehealthcare.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Veterans Affairs

Aide & Attendance

**Description:** *Private Care.* Provides the highest quality home care services to lend a

helping hand. Provides guidance & assistance from the minute you call us,

through the duration of your experience.

#### At Home Elder Care Inc.

29 Central Ave., Milton, MA 02186

Email: pat@athomeeldercareinc.com

Website: www.athomeeldercareinc.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Palliative-Care, Personal Care/Home Health

Aides

Description: Private Care. A non-medical agency giving quality, compassionate care

to the elderly in their homes. The perfect answer to staying at home. An

alternative to an assisted living facility or a nursing home.

Branches: Braintree: 108 Armstrong Cr., (781) 843-7151

Osterville: 832 Main St., (508) 420-5200

#### **Aveanna Healthcare**

7 Harvard St., Ste. 220, Brookline, MA 02445

Email: robert.kane@aveanna.com Website: www.aveanna.com

**Services:** ASAP Contractor, Chores & Cleaning, Companions, CWOCN, Homemaking,

Intravenous Therapy, Live-in Aides, Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric

Nursing, Speech & Language Therapy, Staffing

Description: Medicare Certified, Private Care. CHAP Accredited. Has helped set the

standard for highly-skilled, in-home nursing services, raising the level of

expertise in the home care community.

**Branches:** Brockton (Pediatrics): 20 Minuteman Way, Ste. 2, (508) 586-9700

Plymouth (Pediatrics): 116 Long Pond Rd., Ste. 9, (508) 591-4113 Shrewsbury (Pediatrics): 415 Boston Turnpike, Ste. 101, (508) 842-5809

Springfield (Pediatrics): 354 Birnie Ave., 4th Fl., (413) 731-3050

Waltham (Home Health): 460 Totten Pond Rd., Ste. 400 (781) 373-1113

West Springfield (Home Health): 78 Capitol Dr., (413) 205-1696 Worcester (Home Health): 67 Millbrook St., Ste. 401 (508) 421-6800

#### **BAYADA Home Health Care Assistive Care Services**

750 Attucks Ln., Hyannis, MA 02601

Email: mhixon@bayada.com Website: www.bayada.com

**Services:** Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions,

CWOCN, Homemaking, Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing,

Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Private Care. CHAP Accredited. Home health, rehab

team at home, skilled nursing, and therapy services. Adult Nursing, Pediatrics.

**Branches:** Beverly (Assistive Care): 800 Cummings Center., (978) 922-0186

Braintree (Assistive Care): 639 Granite St., (781) 884-9425

Hyannis (Assistive Care): 270 Communication Way., (508) 778-5001 Newton (Assistive Care): 2000 Commonwealth Ave., (617) 969-2600 Quincy (Assistive Care): 400 Crown Colony Drive., (617) 773-0012

Burlington: 127 Cambridge St., (781) 272-2536 Canton: 275 Turnpike St., (617) 472-1001

Dartmouth: 368 Faunce Corner Rd., (508) 742-0502 Dedham: 980 Washington St., (617) 969-2600 Falmouth: 80 Davis Straits., (508) 540-8770 Hyannis: 750 Attucks Ln., (508) 778-8100 Plymouth: 20 N. Park Ave., (508) 830-0999 Worcester: 1 W. Boylston St., (508) 853-4100

Marlborough: 5 Mount Royal Ave, (508) 460-2023

#### Best Home Care N' More Inc.

45 Albion St., Wakefield, MA 01880

Email: Kaye@bestmakesithappen.com
Website: www.bestmakesithappen.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Maternal-Child Support, Nursing, Personal Care/Home Health Aides, Private

**Duty Nursing** 

**Description:** *Private Care.* Private home care services owned and operated by nurses.

Works with several VNAs, hospices, and state elder services. Accepts workers compensation, long term, and other private medical insurances.

**Branches:** Middleton: 130 S. Main St., (978) 774-2005

Andover: 11 Chestnut St., Ste. 6A, (978) 806-2002

#### **Cahoon Care Associates LLC**

133 Washington St., PO Box 5146, Norwell, MA 02601

Email: carolyn@cahooncare.com

Website: www.cahooncare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Palliative-Care

**Description:** *Private Care.* Private non-medical home care agency providing very

personalized care in order to keep our elderly safe & comfortable in their homes, providing them with as much independence & activity as possible.

#### **Caretenders**

200 Reservoir St., Ste. 309, Needham, MA 02494

**Email:** michaelguarnieri@caretenders.com

Website: www.caretenders.com

**Services:** Alzheimer's/Dementia Care, CWOCN, Intravenous Therapy, Medical Social

Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Psychiatric Nursing, Respiratory Therapy, Speech & Language Therapy, Telehealth Monitoring, VA Aide &

Attendance

Description: Medicare Certified, Private Care. Joint Commission Accredited. MAs

leader in home health rehab & geri-psych care! 24 hr response for PT eval. Rehab specialties: Parkinson's; MS; ALS; CVA; COPD; CHF; cardiac, joint

replacement. Vestibular & fall prevention.

**Branches:** Braintree: 222 Forbes Rd., (781) 356-7400

Chicopee: 333 Front St., (413) 592-1762

Holyoke: 330 Whitney Ave. #720, (413) 592-1762 North Andover: 401 Andover St., (978) 686-0004 Westborough: 287 Turnpike Rd., (508) 366-7031

#### Caring Hearts Homecare, Inc.

188 Main St., Ste. 201, Wilmington, MA 01887

Email: info@caringheartsvna.com
Website: www.caringheartsvna.com

**Services:** Companions, Homemaking, Intravenous Therapy, Live-in Aides, Nursing,

Occupational Therapy, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech

& Language Therapy

Description: Medicare Certified, Private Care. CHAP Accredited. Strives to provide

exceptional, high quality care while meeting the needs of patients and families by empowering patients to live healthy, independent, and fulfilling

lives in their homes.

#### **Carol Seager Associates**

68 Hubbardston Rd., Princeton, MA 01541

**Phone:** (508) 755-7133

**Email:** susan@carolseagerassociates.com

Website: www.csaeldercare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Pain Management,

Palliative-Care, Personal Care/Home Health Aides

**Description:** *Private Care.* Provides non-medical, in-home services primarily staffed by

licensed CNAs.

#### Comfort Keepers of Middlesex and Essex Counties

2 Franklin St., Stoneham, MA 02180

Email: reading@comfortkeepers.com

**Website:** www.rthreading-330.comfortkeepers.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Nursing, Pain Management, Personal Care/ Home Health Aides, Personal Emergency Response Systems, Private Duty

Nursing, Veterans Affairs Aide & Attendance

Description: Private Care. Provides in-home care that makes a difference in the lives of

seniors and other adults. Interactive caregiving.

#### Comfort Keepers of South Shore & Cape Cod

149 Camelot Dr., Plymouth, MA 02360

Email: ruthmcnaughton@comfortkeepers.com

Website: www.plymouth-430.comfortkeepers.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Intravenous Therapy, Medical Social Work, Nursing, Personal Care/Home Health Aides, Private Duty

Nursing, Veterans Affairs Aide & Attendance

**Description:** *Private Care.* Provides all services from companionship to skilled nursing

and geriatric care management. Specializes in Alzheimer's care and end of

life support.

**Branches:** Danvers: 10 Liberty St., (866) 888-5800

Hyannis: 100 Independence Dr. (866) 888-5800

#### Commonwealth Caregivers, Inc.

315A Chestnut St., Needham, MA 02492

**Email:** info@commonwealthcaregivers.com **Website:** www.commonwealthcaregivers.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Homemaking, Live-in Aides, Personal Care/Home Health Aides

Description: Private Care. Family-owned agency providing live-in and hourly care the

lowest rates in MA.

#### Commonwealth Clinical Services, Inc.

217 Lincoln St., Winthrop, MA 02152

Email: jeanne@ccscare.com
Website: www.ccscare.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing,

Speech & Language Therapy

Description: Medicare Certified, Private Care. Our multidisciplinary team provides

services to clients in the comfort of their own homes, assisted living

facilities, skilled nursing facilities, and hospitals.

#### <u>Commonwealth Nursing Service, Inc.</u> (<u>Home Health Found.</u>)



847 Rogers St., Ste. 201, Lowell, MA 01852

Email: info@homehealthfoundation.org
Website: www.commonwealthnursing.org

Services: Chores & Cleaning, Companions, CWOCN, Homemaking, Hospice

(Licensed), Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Respiratory

Therapy, Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Licensed Hospice, Private Care. Joint Commission

Accredited. Pre- and post-acute comprehensive home and community care provided by Home Health VNA, Circle Home, Hallmark Health VNA, &

Merrimack Valley Hospice. Member of Wellforce Health System.

**Branches:** Lowell (Circle Home, Inc.): 847 Rogers St., Ste. 201, (978) 459-9343

Newburyport: 95 Parker St., (978) 465-3441

Haverhill (Hospice House): 360 North Ave., (978) 377-9100

Malden (Hallmark Health VNA): 178 Savin St., Ste. 300, (781) 338-7800

North Hampton, NH: 29 Lafayette Rd., (603) 926-2066

#### **Connected Home Care, LLC**

199 Sudbury Rd., Concord, MA 01742

**Email:** jim.reynolds@connectedhomecare.com

Website: www.connectedhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home Health Aides, Personal Emergency Response Systems, Private

**Duty Nursing** 

**Description:** *Private Care.* Provides in-home care and online visit reports in Eastern

Massachusetts.

**Branches:** Burlington: 40 Mall Rd., (781) 281-0403

Framingham: 74 Main St., (508) 861-3067

Gloucester: 38 Blackburn Center, (978) 282-5575 Malden: 380 Pleasant Ave., (781) 388-0700 Peabody: 40 Lowell St., (978) 854-6054 Waltham: 11 Spring St., (781) 350-4656

#### **CS&R Quality Home Care LLC**

67 Forest St., Ste. 267, Marlborough, MA 01752

**Email:** contact@csandrqualityhomecare.org **Website:** www.csandrqualityhomecare.org

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Homemaking, Live-in Aides, Personal Care/Home Health Aides

Description: Private Care. Provides the highest quality services. Recruits the best staff &

encourages their professional development. Fosters a "hands on," proactive

client advocacy & aims to deliver the best customer service.

#### **Deaconess Abundant Life Services**

80 Deaconess Rd., Concord, MA 01742

Email: ttaylor@nedeaconess.org
Website: www.deaconessservices.org

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Homemaking, Live-in Aides, Palliative-Care, Personal Care/Home Health

Aides, Private Duty Nursing

Description: Private Care. With 125 years of caring for older adults, we have a group

of CNAs, HHAs, and health care providers that will assist with numerous

activities of daily living.

#### **Elder Achievers**

111 Perkins St., Boston, MA 02130

**Phone:** (617) 999-8055

**Email:** jack@elderachievers.com **Website:** www.elderachievers.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Home Modification, Live-in Aides, Medical Social Work, Nursing, Nutritionist, Personal Care/Home Health

Aides, Private Duty Nursing, Staffing

**Description:** *Private Care.* Committed to helping seniors and other people in need

remain in their own homes. Services focus on ADLs and IADLs, as well as

full-range of auxiliary support services.

**Branches:** Brookline: 1309 Beacon St., Ste. 300, (617) 999-8055



#### **Elderwood Home Care**

176 Worcester Providence Tpke., Ste. 205, Sutton, MA 01590

Email: drokes@postacute.com

Website: www.elderwoodhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Personal

Care/Home Health Aides, Private Duty Nursing

Description: Private Care. Our personalized approach allows us to individualize services

for clients. Staff insured, bonded, & rigorously screened. Serving Blackstone

Valley & Greater Worcester since 2003. Free RN assessments.

#### **Embrace Incorporated**

39 Braemore Rd., Waltham, MA 02451

**Phone:** (781) 373-3013

Email: hector@homecareembrace.com

Website: www.homecareembrace.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides, Private Duty Nursing, Staffing

Description: Private Care. Specializes in providing assistance with all activities of

daily living. Whether clients need assistance with meals, personal care,

transportation, med management, laundry, etc.

#### **Emerson Hospital Home Care**

310 Baker Ave., Concord, MA 01742

Email: cdixon@emersonhosp.org

Website: www.emersonhospital.org/support/home\_care

**Services:** CWOCN, Intravenous Therapy, Medical Social Work, Nursing, Nutritionist,

Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language

Therapy

Description: Medicare Certified, Private Care. Joint Commission Accredited. CLD

Program, CHF Program, wound care, ostomy, Fall Prevention Program,

Total Joint Replacement. Quality patient-centered care.

#### **Extended Family of Wayland**

185 Commonwealth Road, Wayland, MA 01778

Email: michaelabend@comcast.net

Website: www.extendedfamilyofwayland.net

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides

**Description:** *Private Care.* We combine typical home care with services usually

associated with care managers, allowing clients to work with a single

provider in an efficient and effective way.

#### **Ezra Home Care, LLC**

1087 Beacon St., Ste. 304, Newton, MA 02459

Email: info@ezrahomecare.com

Website: www.ezrahomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Home Modification, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing,

Psychiatric Nursing, Staffing

**Description:** *Private Care.* Provides reliability, safety, & comfort from companionship

to medical care. Programs include: Alz/demnt, cancer, diabetic, Holocaust

survivor, Parkinson's, post-surg/ortho, psych, & safe transition.

#### **Guardian Angel Senior Services, Inc.**

PO Box 36. North Billerica, MA 01862

Email: mlewis@guardianangelseniorservices.com

Website: www.guardianangelseniorservices.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Staffing

Description: Private Care. We provide quality home care services with love. We match

caregivers to best suit your needs and keep a very consistent schedule up

to 24-hr care.

**Branches:** Lynnfield: 40 Salem St., Bldg. 1, Ste. 8, (781) 854-4000

Worcester: 27 West Mountain St., (508) 365-6400

#### **Guardian Healthcare, LLC**

891 Centre St., Boston, MA 02130

Email: jose.delarosa@myguardian.org

Website: www.myguardian.org

Services: ASAP Contractor, Homemaking, Medical Social Work, Nursing,

Occupational Therapy, Personal Care/Home Health Aides, Physical

Therapy, Speech & Language Therapy

Description: Medicare Certified, Private Care. Joint Commission Accredited. Provides

superior care from dedicated professionals. Achieves the highest possible clinical outcomes and patient satisfaction. Our staff is culturally competent in

more than 8 different languages.

**Branches:** Lawrence: 25 Marston St., Ste. 302, (978) 975-2000

Shrewsbury: 415 Boston Turnpike, Ste. 303, (508) 925-4800 Brockton: 1324 Belmont St., Ste. 209, (508) 562-4009

#### **GVNA Healthcare, Inc.**

34 Pearly Ln., Gardner, MA 01440

**Email:** elaine.fluet@gvnahealthcare.org

Website: www.gvnahealthcare.org

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, ASAP

Contractor, Companions, CWOCN, Homemaking, Hospice (Licensed), Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private

Duty Nursing, Speech & Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Licensed Hospice, Private Care. Providing

comprehensive, professional, reliable home health services in 48 cities & towns of Massachusetts for 115 years. GVNA HealthCare - ask for us

by name.

**Branches:** Greenfield: 489 Bernardston Rd., (413) 774-2275





#### Home Instead Senior Care Hearthside, Inc.

386 W. Main St., Ste. 14, Northborough, MA 01532

www.homeinstead.com/151

Phone: (508) 393-8338 Fax: (508) 393-2730

Fmail: laurie.bender@homeinstead.com

Website:

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Personal Care/Home Health Aides

**Description:** *Private Care.* Providing in-home assistance to seniors since 1997.

Consistently rated 9.9 (out of 10) by HDPowers satisfaction survey. Award-winning Alzheimer's/dementia care. Professional, reliable &

compassionate.

Branches: Natick: 209 W. Central St., (508) 647-3773

#### **Home Instead Senior Care of Boston North**

1 Nelson Terrace, 1st Fl., Melrose, MA 02176

Phone: (781) 662-2273 Fax: (781) 622-4821

Email: b1mishkin@aol.com

www.homeinstead.com/bostonrth Website:

Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning, Services:

Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/

Home Health Aides

**Description:** *Private Care.* Provides the highest level of professionalism & compassion.

RN supervision along with detailed care plans. All caregivers are screened,

trained, bonded, & insured to help your loved one age in place.

#### **Home Instead Senior Care of Lexington**

5 Militia Dr., 2nd Fl., Lexington, MA 02421

Phone: (781) 402-0060 Fax: (781) 402-0001

Email: art.cormier@homeinstead.com www.homeinstead.com/404 Website:

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides. Veterans Affairs Aide & Attendance

Description: Private Care. Non-medical, in-home senior care; franchise covering

Arlington, Belmont, Lexington, Medford, Winchester, Woburn, and parts of

Burlington, Cambridge, Somerville, and Waltham.







#### **Home Instead Senior Care of North Andover**

231 Sutton St., Ste. 2H, North Andover, MA 01845

**Email:** northandover@homeinstead.com

Website: www.homeinstead.com/300

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Personal Care/Home Health Aides

Description: Private Care. Our CAREGivers help seniors stay wherever they call

home. Provides companionship, personal care, transportation, medication

reminders, Alzheimer's care and more throughout Essex County.

#### **Home Instead Senior Care of Norwood**

12 Carnegie Row, Norwood, MA 02062

Email: val.uzoma@gmail.com

Website: www.homeinstead.com/704

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Home Modification, Live-in Aides,

Palliative-Care, Personal Care/Home Health Aides

**Description:** *Private Care.* Changing the face of aging by providing personalized

homecare services for our clients for a few hours a week or 24 hours a day.

To us, it is personal.

#### **Home Instead Senior Care of Peabody**

5 Essex Green Dr., Ste., 33, Peabody, MA 01960

**Phone:** (978) 969-0571

Email: caitlyn.hampson@homeinstead.com

Website: www.homeinstead.com/493

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Personal Care/Home Health Aides

Description: Private Care. Our CAREGivers help seniors stay wherever they call

home. Provides companionship, personal care, transportation, medication

reminders, Alzheimer's care and more throughout Essex County.



#### **Home Instead Senior Care of Waltham**

440 Totten Pond Rd., Waltham, MA 02451

Email: cjenkins@homeinstead.com
Website: www.homeinstead.com/398

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Personal Care/Home Health Aides, PERS

Description: Private Care. A mid-sized agency with approximately 65 employees

including an RN, CNAs, home health aides, and companions. Client families

have on-line access to verify services are being delivered.

#### Home Is Best Home Healthcare, LLC

336 Baker Ave., Concord, MA 01742

Email: info@homeisbestcare.com
Website: www.homeisbestcare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Homemaking, Live-in Aides, Nursing, Palliative-Care, Personal Care/Home

Health Aides

**Description:** *Private Care.* Our compassionate team is ready to provide non-

medical support & services. Will assess your needs and implement a comprehensive, personalized plan that is specific to the patient, family,

and home.

#### Home Resources, Inc.

84 Rogers St., Dartmouth, MA 02748

Email: ehanks@egmcare.com
Website: www.elderservices.com

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, ASAP

Contractor, Chores & Cleaning, Companions, Homemaking, Nursing,

Personal Care/Home Health Aides, Staffing

Description: Private Care. Associated with health group providers.

Branches: Milford: 10 Seena Heller Way, (508) 482-7292

#### **HopeHealth**

1085 North Main St., Providence, RI 02904

**Phone:** (800) 696-7991

Email: info@hopehealthco.org
Website: www.hopehealthco.org

Services: Alzheimer's/Dementia Care, Hospice (Licensed), Medical Social Work,

Nursing, Occupational Therapy, Palliative-Care, Physical Therapy, Speech &

Language Therapy, Telehealth Monitoring

Description: Medicare Certified, Licensed Hospice, Private Care. Joint Commission

 $\label{lem:condition} \mbox{Accredited. Supports patients and their families through all stages of illness,}$ 

providing hospice care, palliative care, home care, and grief support.

Branches: Brockton: 1324 Belmont St. Ste. 202, (774) 487-3621

#### HouseWorks, LLC

One Gateway Ctr., Ste. 902, Newton, MA 02458

Email: acohen@house-works.com
Website: www.house-works.com

**Services:** Alzheimer's/Dementia Care, Companions, Home Modification, Live-in Aides,

Personal Care/Home Health Aides

Description: Private Care. Founded in 1998. Dedicated to helping seniors live where

and how they want. Committed to providing the best home care possible. Available anytime 24/7 and can fill same-day and last-minute requests.

**Branches:** Westborough: 129 E Main St., Ste. 132, (508) 366-1453

#### How's Work, Inc

92 Montvale Ave., Ste. 4850, Stoneham, MA 02180

**Email:** mattabernathy@howsworkinc.com

Website: www.howsworkinc.com

**Services:** Appointment Escorts, ASAP Contractor, Chores & Cleaning, Companions,

Homemaking, Personal Care/Home Health Aides

Description: Private Care. An independently operated OSD certified WBE (Woman

Business Enterprise) that has provided ASAP and private pay home care

services in the North shore area since 1993.

#### Humana At Home, Inc.

75 Second Ave., Needham, MA 02494

Email: kgoss1@humana.com
Website: www.seniorbridge.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Medical Social Work, Nursing, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Private Duty Nursing, Psychiatric Nursing, Staffing, Veterans Affairs Aide &

Attendance

Description: Private Care. Caring at home for people with complex, chronic medical, or

cognitive conditions requiring the right skill-set and on-going professional

oversight.

#### Integra Home Health Agency

200 North Main St., Ste. 1203, East Longmeadow, MA 01028

Email: emily@integrahomehealth.com

Website: www.integrahomehealth.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home

Health Aides, Private Duty Nursing, Staffing

Description: Private Care. CHAP Accredited. A full-service agency that is family-owned

and operated with a professional care team that provides care to fit your

individual needs 24 hrs day, 7 days week.

#### **Kind Senior Care**

800 Turnpike St., Ste. 300, North Andover, MA 01845

**Phone:** (978) 539-4777

Email: info@kindseniorcare.com
Website: www.kindseniorcare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking

Description: Private Care. Provides reliable in-home care services to people of all ages

who need assistance to live independently in their own home and avoid

hospitalizations.



#### Lahey Health at Home

500 Cummings Ctr., Ste. 3570, Beverly, MA 01915

Email: deborah.costello@lahey.org

Website: www.lahey.org

Services: Appointment Escorts, Companions, CWOCN, Homemaking, Hospice

(Licensed), Intravenous Therapy, Medical Social Work, Nursing, Nutritionist, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Personal Emergency Response Systems, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language

Therapy, Telehealth Monitoring

**Description:** *Medicare Certified, Private Care.* Provides a high level of quality home

health services, private duty care, and remote monitoring options. Our clinical staff is competent, compassionate, and dedicated to meeting patient

needs.

**Branches:** Woburn: 800 West Cummings Pk., Ste. 5000, (781) 756-2488

## Mainstay Supportive Housing & Home Care, Inc.

29 Craft St., Ste. 260, Newton, MA 02458

**Email:** doreen.cummings@mainstayliving.org

Website: www.mainstayliving.org

**Services:** Chores & Cleaning, Companions, Homemaking, Live-in Aides, Personal

Care/Home Health Aides

Description: Private Care. A non-profit organization that develops, manages, and

services affordable, community-based, service-enriched housing for a variety of vulnerable populations. Formerly, MHPI and RSSI, Inc.

Branches: Chelsea: 100 Bellingham St., (617) 884-6333

Spencer: 195 Main St., (774) 745-7446

#### <u>Mavencare</u>

745 Atlantic Ave., Ste. 209, Boston, MA 02111

**Phone:** (800) 856-2836

Email: adam@mavencare.com
Website: www.mavencare.com

Services: Adult Day Health, Alzheimer's/Dementia Care, Appointment Escorts, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Nursing, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Private

**Duty Nursing** 

Description: Private Care. Provides superior care to seniors who prefer to age in the

comfort of their own homes. Services are personalized for each client,

ranging from companionship to hospital-quality care at home.

#### **MeetCareGivers**

124 Vern St., Newton, MA 02466

Email: florence@meetcaregivers.com

Website: www.meetcaregivers.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides

Description: Private Care. A home care company that connects families with qualified

caregivers for their loved ones. We also have a family tracking system that

helps families track and coordinate the care of their loved ones.

#### **Minute Women Home Care**

238 Bedford St., #7, Lexington, MA 02420

**Email:** caregiving@mwhomecare.com

Website: www.mwhomecare.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home

Health Aides, Private Duty Nursing, Staffing

Description: Private Care. Since 1969, has provided home health services for those who

wish to age in their homes. As a family-owned company, we can provide our

customized services anywhere in Massachusetts.

**Branches:** Natick: 7 Mechanic St., #3, (844) 237-8227

## New England Professional Home Healthcare LLC

169 Liberty St., Middleton, MA 01949

**Phone:** (978) 406-1327

Email: nephhcare@gmail.com

Website: www.newprohealthcare.com

Services: Appointment Escorts, Chores & Cleaning, Companions, Intravenous

Therapy, Pain Management

**Description:** *Private Care.* Bringing individualized home care for your loved ones.

Because there is no place like home.

#### NewVision HealthCare Services, LLC

420 Washington St., Ste. LL6, Braintree, MA 02184

Email: nvalentin@newvisionhealthcare.com

Website: www.newvisionhealthcare.com

**Services:** Companions, Homemaking, Medical Social Work, Nursing, Occupational

Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty

Nursing

Description: Medicare Certified, Private Care. ACHC Accredited. A home health

company owned and operated by advanced-level clinicians dedicated to

providing compassionate and evidence-based care.

#### **Northeast Clinical Services**

1 Southside Rd., Danvers, MA 01923

**Email:** bglendinning@ne-arc.org

Website: www.rtheastclinicalservices.org

Services: Intravenous Therapy, Maternal-Child Support, Medical Social Work, Nursing,

Nutritionist, Occupational Therapy, Pain Management, Pediatric Nursing, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing,

Speech & Language Therapy

Description: Medicare Certified, Private Care. Specializes in continuous care nursing

to medically complex and fragile children and adults. Services delivered with care and compassion, patient/family centered, and coordinated with other

providers.

**Branches:** Dedham: 990 Washington St, Ste. 200, (781) 381-5404

#### Omama Home HealthCare

484 Main St., Ste. 535 D, Worcester, MA 01609

**Email:** info@omamahomehealth.net **Website:** www.omamahomehealth.net

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions, Live-in

Aides, Palliative-Care, Personal Care/Home Health Aides

**Description:** Private Care. A new generation of non-medical home care located in the

heart of Massachusetts. Compassionate and caring about the dignity, safety,

and well-being of our clients. Your loved ones are in good hands.

## Overlook Visiting Nurse Association, Inc.

88 Masonic Home Rd., Charlton, MA 01507

Email: info@overlook-vna.org
Website: www.overlook-mass.org

**Services:** ASAP Contractor, Chores & Cleaning, Companions, Homemaking,

Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language

Therapy, Telehealth Monitoring

Description: Medicare Certified, Private Care. Joint Commission Accredited.

A non-profit home care agency. Our mission is to provide home health services across the continuum, with emphasis on health and well-being,

one individual at a time.

**Branches:** New Bedford: 1 Welby Rd., (800) 990-7642

Sunderland: 267 Amherst Rd., Ste. 2B, (800) 990-7642

#### **Patient Care Solutions LLC**

330 Lynnway, Ste. 208, Lynn, MA 01901

Email: mdede@mypcshomecare.net

Website: www.pcshomecare.net

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor,

Chores & Cleaning, Companions, Homemaking, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language

Therapy

Description: Medicare Certified, Private Care. CHAP Accredited. A home health agency

founded on the principle of providing holistic nursing solutions to patients in

the home setting.

#### Right at Home of Eastern Worcester County

8 Church St., Westborough, MA 01581

Email: gail.hanson@rahewc.com

Website: www.rahewc.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning.

Companions, Homemaking, Live-in Aides, Nursing, Palliative-Care,

Personal Care/Home Health Aides, Private Duty Nursing

Description: Private Care. Experienced, locally owned and operated agency. Our

RightCare Solutions are customized by client need and managed by skilled

nurses, with the goal of safety and wellness at home.

#### Royale Care, Inc.

330 SW Cutoff, Ste. 102, Worcester, MA 01604

Email: rndille@royalecareinc.com

Website: www.royalecareinc.com

Services: Alzheimer's/Dementia Care, Chores & Cleaning, Companions,

Homemaking, Live-in Aides, Nursing, Occupational Therapy, Personal Care/ Home Health Aides, Physical Therapy, Private Duty Nursing, Speech &

Language Therapy

Description: Medicare Certified, Private Care. CHAP Accredited. A for-profit Medicare

Certified home health care corporation operated by professionals with over 24 years' home health experience. Also a provider of adult foster care

services.

#### Safi Home Care Services, Inc.

738 Main St., #192, Waltham, MA 02451

**Phone:** (617) 286-9983

Email: info@safihomecareservices.com

Website: www.safihomecareservices.com

Services: Alzheimer's/Dementia Care, Appointment Escorts, Companions,

Homemaking, Home Modification, Live-in Aides, Personal Care/Home

Health Aides

**Description:** *Private Care.* We serve people of all ages who need extra support in

day-to-day life to improve their quality of life when they continue living at

home in familiar surroundings.

## **Seraphic Springs Healthcare**

425 Western Ave., Lynn, MA 01904

Email: tola@seraphicsprings.com
Website: www.seraphicsprings.com

**Services:** Alzheimer's/Dementia Care, ASAP Contractor, Companions, Homemaking,

Live-in Aides, Nursing, Occupational Therapy, Pediatric Nursing, Personal

Care/Home Health Aides, Physical Therapy, Private Duty Nursing

Description: Medicare Certified, Private Care. Provides quality, compassionate,

cost-effective, complete, and patient-centered care. Specializes in direct care in the home to people who would otherwise require in-patient or

institutional care.

**Branches:** Fitchburg: 348 Lancaster St., Ste. 102, (978) 745-5604

Milford: 258 Main St., Ste. 115, (508) 634-2401 Roslindale: 4196 Washington St., (617) 409-2323 Spencer: 152 Main St., Ste. 6, (508) 434-4220

#### Suburban Home Health Care, Inc.

1050 Commonwealth Ave., Boston, MA 02215

Email: jmarra@shhcsg.com

Website: www.suburbanhomehealth.com

**Services:** ASAP Contractor, Companions, CWOCN, Homemaking, Intravenous

Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain

Management, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Psychiatric Nursing, Speech & Language Therapy, Telehealth

Monitoring

Description: Medicare Certified, Private Care. Bilingual staff available (Cantonese,

Mandarin, Bulgarian, Vietnamese, Spanish, Portugu., Russian, Polish,

Hebrew, German, Cape Verdian, Albanian, & Fr. Creole).

#### T.L. Connections, Inc.

100 Trade Center, Ste. 625, Woburn, MA 01801

Email: office@tlconnectionsinc.com

Website: www.tlconnectionsinc.com

Services: Intravenous Therapy

**Description:** *Private Care.* Skilled nursing to provide infusion therapy services in the

home setting for clients ranging from infants through geriatrics.

#### **Traditions Home Health Services, LLC**

1 New Boston Dr., Ste. 7, Canton, MA 02021

Email: owen@traditionshhs.com

Website: www.traditionshhs.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Nursing, Personal Care/Home

Health Aides, Private Duty Nursing, Staffing

Description: Private Care. Brings personalized, compassionate, meaningful, and safe

care to seniors of all backgrounds in their homes, assisted living facilities, or

nursing homes. Offers several unique specialized programs.

Branches: Hyannis: 100 Independence Dr., (617) 229-6444

#### **Tribute Home Care**

24 Cambridge St., 2nd Fl., Charlestown, MA 02129

**Phone:** (617) 517-5400 **Fax:** (617) 517-5454



**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Companions, Live-in

Aides, Personal Care/Home Health Aides

Description: Private Care. When caregivers are inspired, equipped, and celebrated, their

relationships with clients can be deep, even transforming. We want to share

that with you.

Branches: Framingham: 16 John H Finley III Way, Ste. 209, (508) 283-6600

## <u>UMass Memorial HealthAlliance Home Health & Hospice</u> (<u>HealthAlliance Home Health & Hospice</u>)

60 Hospital Road, Leominster, MA 01453

Email: astgermain@healthalliance.com

Website: www.hahhh.org

**Services:** Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing,

Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Physical Therapy, Speech & Language Therapy.

Telehealth Monitoring

Description: Medicare Certified, Licensed Hospice, Private Care. Will help you and

your family during difficult times by providing quality, compassionate, and

cost-effective care.

## **Unique Home Care Services**

520 Providence Hwy., #4, Norwood, MA 02062

Email: UniqueHomeCareServices.rebecca@gmail.com

Website: www.auniquehomecareservices.com

**Services:** Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides. Veterans Affairs Aide & Attendance

Description: Private Care. We provide professional assistance with activities of daily

living, companionship, homemaking, live in aides & personal care. Helping

with the aid & attendance benefits.

## **Visiting Angels Newton/Canton**

383 Elliot Street, Newton, MA 02464

Email: Julie@bostonareaangels.com
Website: www.visitingangels.com/newton

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/

Home Health Aides

**Description:** *Private Care.* Specialized dementia care; homemaking, personal care,

mobility assistance, medication reminders, errands & transportation, hospice

support; live-in or hourly.

**Branches:** Canton: (781) 828-9200

## Visiting Angels of Acton

498 Great Rd., Acton, MA 01720

Email: trivero@visitingangel.com

Website: www.visitingangels.com/acton

Services: Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Personal Care/Home Health

Aides

**Description:** *Private Care.* Coverage available 24/7, short-term or long-term.

### Visiting Angels of Chelmsford

111 Chelmsford St., Chelmsford, MA 01824

Email: Imichel@visitingangels.com

Website: www.visitingangels.com/chelmsford

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/

Home Health Aides

**Description:** *Private Care.* Provides assistance with activities of daily living up to 24/7.

Services include personal hygiene, dressing assistance, housekeeping,

exercise, medication reminders, transportation, & companionship.





## Visiting Angels of Chelsea

100 Everett Ave #4, Chelsea, MA 02150

Email: bfrancois@visitingangels.com

Website: www.visitingangels.com/chelsea

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, Homemaking, Live-in Aides, Staffing

Description: Private Care. Specialized dementia care, homemaking, personal care,

mobility assistance, medication reminders, errands, transportation, hospice,

living, 24 hrs or hourly.

## **Visiting Angels of Danvers**

85 Constitution Ln., Ste. 2D, Danvers, MA 01923

Email: jodyagnew1@gmail.com

Website: www.visitingangels.com/danvers

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, Chores & Cleaning,

Companions, Homemaking, Live-in Aides, Palliative-Care, Personal Care/

Home Health Aides

Description: Private Care. Over a decade of experience in providing the highest quality

of geriatric and disabled adult living assistance services to the North Shore

and surrounding areas.

#### **Visiting Nurse & Community Care**

37 Broadway., Ste. 2, Arlington, MA 02474

Email: info@thevisitingnurses.com
Website: www.thevisitingnurses.com

**Services:** Alzheimer's/Dementia Care, Appointment Escorts, ASAP Contractor, Chores

& Cleaning, Companions, CWOCN, Homemaking, Hospice (Licensed), Intravenous Therapy, Medical Social Work, Nursing, Occupational Therapy, Pain Management, Palliative-Care, Personal Care/Home Health Aides, Physical Therapy, Private Duty Nursing, Speech & Language Therapy,

Staffing, Telehealth Monitoring

Description: Medicare Certified, Licensed Hospice, Private Care. CHAP Accredited.

A non-profit providing home health care & community health programs for more than a century in Greater Boston, consistently delivering high-quality,

compassionate care & responsive customer service.

#### **VNA of Eastern Massachusetts**

259 Lowell St., Somerville, MA 02144

Services: Alzheimer's/Dementia Care, ASAP Contractor, Companions, Intravenous

Therapy, Maternal-Child Support, Medical Social Work, Nursing, Occupational Therapy, Personal Care/Home Health Aides, Physical

Therapy, Staffing

Description: Medicare Certified, Private Care. Home care, assisted living, and respite

apartments. Rehabilitation, end of life care, and maternal child health.

# For Safe, Professional, and Compassionate Care Think Home Care!



www.thinkhomecare.org

## The Agency Advantage

Many families ask why they should work with a home care agency rather than hiring a nurse or aide themselves. The answer is that agencies provide significant benefits over direct hires in the areas that matter the most to those receiving care.

**Employer Obligations**: By hiring an aide or nurse directly, you take on the legal responsibilities of an employer, including payroll taxes, workers' compensation, and unemployment insurance. Working with an agency alleviates you of these responsibilities.

**Peace of Mind**: Agencies are required to conduct criminal background checks and have access to comprehensive data generally unavailable to the public.

**Security & Contingency**: Agencies are required to carry various forms of insurance — such as workers' compensation and liability — to protect you. Additionally, an agency can quickly provide a replacement if your aide or nurse is sick, injured, or changes jobs.

**Training & Supervision**: Agencies have resources to ensure their workers are thoroughly trained in every service they perform, including infection control, falls prevention, emergency preparation, and personal care tasks.



75 Kneeland St., Suite 709, Boston, MA 02111 Ph: (617) 482-8830 • Fx: (617) 426-0509